

LeenTech Ltd offer a variety of systems that aid the manufacturer in enhancing the quality of their products and manage their dealer and supplier networks. Our Systems include:

1.) **LeenWarranty** - a warranty management system that deals with the entire warranty claim process,

allowing you to:

- Quickly create warranty claims with an easy to use wizard.
- Have central document/communication store leading to tighter control of information/evidence.
- Create (and process) credit notes which have occurred through the claim process.
- Monitor and manage the performance of dealer/distributors networks.
- Easily implement your business reports using our powerful report builder.

2.) **LeenBulletin** - a product bulletin/recall system that handles the recall process for any product, allowing you to:

- Quickly alert relevant external users (such as dealers/customers) of any recalls and technical bulletins.
- Provide easy to use tools for managing your recall procedure documents/manuals.
- Monitor compliance with Health and Safety related technical bulletins.
- Easily analyse recalls that have been completed against those still outstanding.

3.) **LeenRecovery** - a cost recovery system that deals with recovering costs from your suppliers, allowing you to:

- Confirm issues arising in warranty claims/product recalls are due to a suppliers part/product.
- Raise Reject Notes for non conforming parts during production.
- Create a central document/communication store leading to tighter control of information/evidence
- share with suppliers.
- Keep close liaison between your internal team and the suppliers team.
- Recover costs using the systems credit requests; reporting supplier performance.

4.) **LeenFRACAS** - a corrective action reporting system that enhances your quality process (such as 8D or six sigma), allowing you to:

- Easily define/categorise recurring issues.
- Quickly establish/rectify the cause of issues defined.
- Create your quality improvement team, define their roles within each step of the process and track their performance.
- Keep track of the status of all issues visible to both suppliers and internal quality teams.
- Create a wide range of quality reporting, MTBF, MTTF, primary part failures etc.

Our four products can easily integrate together, forming a complete quality management system allowing you to easily link warranty claims, reject notes, corrective actions reports or product recalls with each other. So whether you have an existing system or not, our products are designed to suit you. All our systems can share data with your existing systems using Enterprise Application Integration or data export using file formats such as CSV, Excel, text etc.